

Push Subscriptions

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Purpose and when to use this record

Review and manage the browser or device endpoint used to deliver push notifications to a user.

At a glance

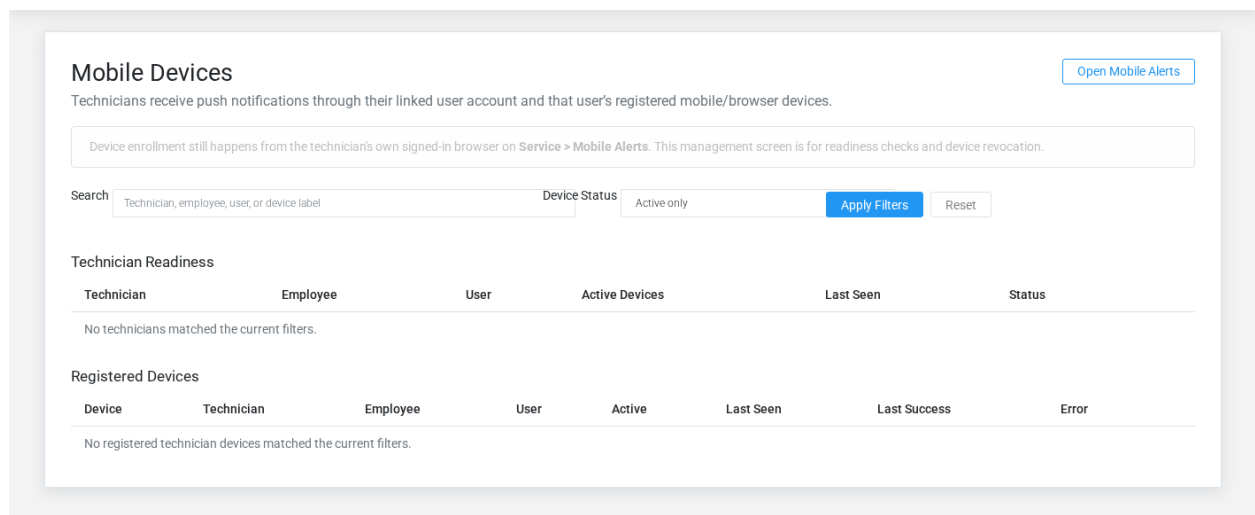
- **Identify it by: Device Label.**
- **Check its business context: User.**
- **Why care:** Availability and publication flags affect future use without erasing history.
Prefer disabling an obsolete setup record when existing transactions still refer to it.

Before you begin

You need the Brisk permission for the action you are taking on push subscriptions. If a Create, Edit, or Delete control is absent, do not work around it with another user's account; ask an administrator to review your role.

Have valid **User** records ready first. Those selections determine where this Push Subscription belongs and which later screens can find it.

Find and review push subscriptions



The Push Subscriptions list screen in the Brisk documentation demo.

Use the Push Subscriptions list to find the correct record before opening or changing it. Compare **User**, **Endpoint**, **P256Dh Key**, and **Auth Key**. Records with similar names or numbers can still belong to different **User**.

Open the Push Subscription whose **User**, **Endpoint**, **P256Dh Key**, and **Auth Key** match the task. If it is missing, clear the list filters and recheck **Active** rather than creating a replacement immediately.

Fields and business rules

Brisk stores 9 user-relevant fields for this Push Subscription, including 1 linked-record selection and 0 controlled-choice fields. Create and edit screens may hide calculated or workflow-managed values from this full reference.

Field	Required	What it controls
User	Yes	The user associated with this push subscription.
Endpoint	Yes	The endpoint recorded for this push subscription.
P256Dh Key	Yes	The p256dh key recorded for this push subscription.
Auth Key	Yes	The auth key recorded for this push subscription.
Device Label	No	The device label recorded for this push subscription.
User Agent	No	The user agent recorded for this push subscription.

Field	Required	What it controls
Active	No	Whether this push subscription is active and available for use.
Last Success At	No	Date and time recorded for last success at on this push subscription.
Last Error	No	The last error recorded for this push subscription.

What happens next

Test the Push Subscription from its intended client and allowed network with only the granted capabilities, then document its owner and rotation date in the organization's secure credential inventory.

Common mistakes and troubleshooting

- **The record will not save:** Recheck **User**, **Endpoint**, **P256Dh Key**, and **Auth Key** and any message beside the field. A required related record may also be inactive or unavailable to your role.
- **The record saved but is not available where expected:** Recheck **Active**, then clear the filters on the destination list. A saved record can still be inactive, unpublished, locked, unapproved, or in the wrong workflow state.
- **The values look right but the result is wrong:** Open **User** from the detail page. Correct the specific relationship that is wrong instead of forcing a total or status to compensate for it.

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